

WELCOME TO

THESE ARE A FEW GUIDING NOTES TO MAKE YOUR STAY MORE ENJOYABLE

OFFICE HOURS 8.30 am to 6.30 pm Daily

CHECK IN TIME Check in time is from 2pm to 6.30pm on the first day of your booking. **If you wish to book in outside these hours please make prior arrangements with reception.** Please ensure that all fees are paid in advance or on arrival.

CHECK-OUT TIME Cabin check out is 10.00am and site check out is 11.00am on the day of departure. It is most important to adhere to this time so that we can have the unit/sites ready for the next guest. Late checkout is available at additional cost when bookings allow

PUBLIC SAFETY For the safety and protection of patron, there is security cameras strategically placed around the park.

BOOMGATE ACCESS CODE Gives access for **ONE** car and to be used only for your site/cabin.

VISITORS Guests are responsible for the behaviour of their visitors. All visitors must be registered prior to entering the park. Day visitors are welcome at the park fee of \$5 per person applies. Day visitors are not allowed access to the swimming pool.

VISITOR PARKING One parking space has been allowed for each site. We ask that all your visitors use the designated visitor parking area located at the front at the entrance to the park.

NOISE The quite peaceful enjoyment of the park and its facilities by all guests is important to us. Please assist by restricting noise from radios, television, social gatherings day and night. Music and noise travels and consideration must be shown at all times to other guests. Threatening behaviour or language will not be tolerated and will result in immediate departure. **Strictly no music/noise or gatherings at all from 10.30pm.** Parents or caregivers are responsible for their children's behaviour within the park.

AMENITIES The amenities Block are open 24hours a day for your convenience. Children must be accompanied and supervised by an adult at all times. Access to the family bathroom can be gained by getting a key from the office. Once used needs to be returned to office for others to use.

LAUNDRY The main amenities block has a separate laundry with coin operated washing and drying facilities and is open from 8.30am to 10.00pm. No temporary clotheslines allowed. Dryers and clotheslines are provided.

PETS NO Pets allowed

SWIMMING POOL The swimming pool is open from 9.00am to 8.30pm approx light prevailing. **NO child under the age of 12** can enter the pool unless accompanied by an adult at all times. **NO diving, jumping, running, glass or alcohol** in the pool area. While in the pool area you must follow managements instructions at all times. **Day visitors are not** allowed access to the swimming pool. There is no life guard on duty. Pool closed cooler months.

TENNIS The tennis court is located at the back of the amenities, and is free to use. There is a deposit for the gate key of \$5.00. But you must book in at the office, in busy times you will be limited to an hour at a time. **WHITE-SOLED** tennis shoes only on the Plexiphave surface.

PLAYGROUND Children must be accompanied and supervised by an adult at all times.

BIKES For safety reasons, **bike helmets must be worn** at all times and NO bike riding after dark or through the walkways or the sites

SMOKING Smoking is prohibited in all amenities blocks, the reception, rec room and all our cabins.

DANGERS OF THE RIVER We would like to draw your attention to the fact that rivers can possess hazards and we advise you to supervise your children at all times near it. It is extremely cold, fast flowing, and has slippery surfaces. With its depth varying and often has submerged debris flow down. **PLEASE** give it the respect it deserves

RUBBISH Please assist by wrapping all garbage including wet or soiled nappies prior to disposal and place all rubbish in bins provided. We are sorry a recycling service is not available within the park due to the council charges. Please **NO** ash in the rubbish bins, there are ash bins scattered around the park.

VEHICLES Pedestrians, bicycles and vehicles share roads in the park please be aware of the fellow road user. Speed limits within the park are **10km per hour. (Walking pace)**

CAMP KITCHEN, TV ROOM, GAMES ROOM and BARBECUE AREA

The camp kitchen, TV room and games room are open from approximately 8.30am to 10.30pm. **No alcohol allowed in games room at any time.** The outdoor BBQ lights go out at around 10.00pm. These are coin operated.

FIRES NO OPEN fires are permitted. Fires must be in **approved containers** above the ground. Extreme care should be taken at all times and fires should be completely extinguished when unattended. Fires must comply with current C.F.A regulations, copies available at the office. If unsure please check with the office prior to lighting your fire **NO chainsaws & NO** Chopping of wood on the camping grounds

JUMPING PILLOW

The jumping pillow is open from 9.00am to 8.30pm approx. light prevailing (seasonal). The pillow will be closed if wet. **Children under the age of 12** must be supervised an adult present at all times. **No Footwear** to be worn on the pillow. **No glass, food, drinks on or around the pillow and no alcohol.** No bike, rollerblades or scooters on or around the pillow. Please remove any sharp objects from your pockets and hands before going onto the pillow. No jumping within 1metre of the pillow edge. And please be mindful of small children. While in the jumping pillow area you must follow managements instructions at all times.

EMERGENCY NUMBERS

FIRE BRIGADE 57721136 (Alexandra)

Medical Centres 57721444/57721699

After hours 57722185

0409354782

POLICE 57721040 (Alexandra)

Alexandra Hospital 57720900

Dentist 57721073 (Webster St)

AMBULANCE 57721033

Chemist(Alexandra) 57722153

IN EMERGENCIES PHONE 000