

# WELCOME TO OUR PARK

**OFFICE HOURS** Daily 9am–6.30pm except Fridays 9am–7.30pm.

**CHECK IN TIME** Daily 2pm–6.30pm except Friday 2pm–7.30pm. If you are arriving after Office Hours, please advise us at time of booking. Any outstanding amount is to be paid prior to arrival, following payment instructions re park access and location will be supplied.

**CHECK OUT TIMES** Cabins 10am. Sites 11am. Late check out may be available at an additional cost.

**BOOM GATE ACCESS CODE** Gives access to ONE car only for each site or cabin. Extra car/s please park in our private carpark.

**DUMP POINT** Is located behind garbage bins near communal fire pit. Make sure your canister lid is not near the dump point and please wash the unit after use and lower the lid.

**DAY VISTORS** All visitors MUST check in with Reception before entering the park. Guests are responsible for the behaviour of their visitors at all times. Fees of \$4 per person applies. Parking in our carpark only.

**NOISE** Excessive noise is forbidden at any time. Music and large gatherings must show consideration to all guests. Music is to be turned off at 10pm and QUIET time between 10pm–8am. Parents or caregivers are responsible for their children/s behaviour and all children must be back at their own site by 10 pm.

## OFFENSIVE BEHAVIOUR – ZERO TOLERANCE

Which may result in your stay with us being terminated, no warning, no refund. Offensive behaviour includes but not limited to violence, bad language, use of drugs, drunken behaviour, underage drinking, stealing and urinating in public.

**BICYCLES** The park has a no helmet no ride policy, these includes adults and child. Speed for all traffic, cars and bikes is a maximum of 5 kms.

No skidding, wheelies, or donuts, will be tolerated this could incur a cost for any damages and bikes impounded till you leave the park. No bikes to be ridden after dusk/sunset under any circumstances, both adults and children.

**PETS** Sorry we are not a pet friendly park.

**GENERATORS** No generators in the park at any time. No power cords across any roads. If you require power, please book a powered site.

**JUMPING PILLOW** is open at 9am till dusk daily. Will be closed if wet. No footwear to be worn on pillow. No glass, food, drinks, smoking or alcohol in and around pillow. Children under the age of 12 must always be supervised by an adult.

**FIRES** when permitted, must be in approved containers, all fire drums must be 300ml above the ground and have high vertical sides. Fires must comply with current Park Requirements and C.F.A regulations always.

## NO FIRES AT ALL FROM 1 DEC – 1 APR EACH YEAR.

Fire must be attended to at all times, if left unattended we have the right douse out with water and remove fire drum. When departing from the park, fires must not be left burning.

## Please do not empty fire drums – leave onsite, cold.

No chainsaws, axes or tomahawks to split wood in park at any time, only bring wood into the park that has been cut and fits into the fire drum.

**GAMES ROOM/FUNCTION ROOM** The games room is open Friday–Sunday from 9.30am–6.00pm.

Also, we do lease the space out as a function room for group get togethers. (Ask reception)

**POOL** is open at 9am till dusk daily in the summer months ONLY. No children under 12 can enter the pool area unless accompanied by an adult at all times. No diving, running or jumping. No glass, smoking or alcohol in and around the pool at any time.

**AMENITIES** are open 24/7 for your convenience, no code or keys needed. Children must always be accompanied and supervised by an adult for their safety. We have 2-sided block of amenities. If one side is closed for cleaning the other side will always be open.

**CAMP KITCHEN** Is open daily. No smoking as it is a shared children area, (subject to health regulations)

**BBQ'S** Free push button (cooking time is approximately 15 mins) Please respect others and give them a clean after using. No smoking near the bbq as it is a food area. If you are bringing your own BBQ, it must be placed on the grass area and not on cabin deck. No heat bead BBQ's allowed between 1 Dec –1 Apr.

**RUBBISH** Rubbish bins are provided for your household rubbish. Please take home any hard rubbish, do not fill bins up or leave it beside bins, take it home. Do not move bins from area where they are located to your site, as they are for all guests to use.



## EMERGENCIES PHONE 000

In cases relating to fire, ambulance or police please call **000**. LOCAL POLICE NUMBER IS **131 444**. Please make yourself familiar with our evacuation plan in case of any unforeseen emergency. FOR URGENT AFTER HOURS PARK RELATED ISSUES please call **0455 478 818**.



## The following items are not allowed under any circumstances

- Illegal drug use or excessive use of alcohol
- Undue mess/noise on site
- Unregistered overnight guests
- Acts of violence or abuse
- Smoking in accommodation
- No fires at all from 1 Dec–1 Apr each year
- Unregistered vehicles
- Generators

Failure to comply with any of the above including any damage caused to park accommodation or property may result in the guest being asked to vacate and leave the property with no refund issued.



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NAME .....

SITE/CABIN .....

BOOM GATE NUMBER .....

Access to **ONE** car only for each site or cabin

### LEGEND

- |  |   |                     |            |            |
|--|---|---------------------|------------|------------|
| <span style="color: red;">■</span> Riverside Deluxes – 2 Br    | <span style="color: green;">■</span> Playground Ensuite – 1Br   | Waste and Recycling | Basketball | Mini Golf  |
| <span style="color: yellow;">■</span> Riverside Villas – 3 Br  | <span style="color: purple;">■</span> Riverside Powered Sites   | Camp Kitchen        | BBQ        | Games Room |
| <span style="color: blue;">■</span> Riverside Villas – 2 Br    | <span style="color: orange;">■</span> Riverside Unpowered Sites | Playground          | Laundry    | Pool       |
| <span style="color: pink;">■</span> Riverside Ensuite – 1Br    | <span style="color: darkgreen;">■</span> Powered Sites          | Jumping Pillow      | Toilets    | Dump Point |
| <span style="color: brown;">■</span> Riverview Ensuite – 1Br   | <span style="color: magenta;">■</span> Studio – 2 Br            | Chess               | Fire Pit   |            |
| <span style="color: olive;">■</span> Parkview Ensuite – 1Br    | <span style="color: darkred;">■</span> Cathedral Lodge – 3 Br   |                     |            |            |
| <span style="color: darkblue;">■</span> Poolside Ensuite – 1Br | <span style="color: darkolivegreen;">■</span> Parklands – 2 Br  |                     |            |            |



**FOR EMERGENCIES CALL 000**

For after hours park related issues, please call **0455 478 818**.

CAUTION **5** SHARED ZONE