

PARK RULES

OFFICE HOURS

Sunday – Thursday: 9:00 AM – 5:00 PM Friday & Saturday: 9:00 AM – 6:00 PM

Please note: Hours may vary based on demand.

CHECK IN: 2PM for Cabins and Campsite.

If you are arriving outside Office Hours, please advise us at time of booking. Any outstanding amount is to be paid prior to arrival, and you will be sent a code to the afterhours check in lock box which is located out the front of reception.

CHECK OUT: Cabins 10am. Camp Sites 11am.

Late check out may be available at an additional cost.

BOOM GATE ACCESS CODE Gives access to ONE car only for each site or cabin. Extra car/s please park in our private carpark.

DAY VISTORS All visitors MUST check in with Reception before entering the park. Guests are responsible for the behaviour of their visitors at all times. Parking in our carpark only.

NOISE Excessive noise is forbidden at any time. Music and large gatherings must show consideration to all guests. Music is to be turned off at 10:30pm and QUIET time between 10:30pm–8am. Parents or caregivers are responsible for their children/s behaviour and all children must be back at their own site by 10:30 pm

OFFENSIVE BEHAVIOUR – ZERO TOLERANCE Which may result in your stay with us being terminated, no warning, no refund. Offensive behaviour includes but not limited to violence, bad language, use of drugs, drunken behaviour, underage drinking, stealing and urinating in public.

BICYCLES The park has a no helmet no ride policy, these incudes adults and child. Speed for all traffic, cars and bikes is a maximum of 5 kms. No skidding, wheelies, or donuts, will be tolerated this could incur a cost for any damages and bikes impounded till you leave the park. No bikes to be ridden after dusk/sunset under any circumstances, both adults and children.

PETS Breakaway Twin Rivers Caravan Park welcomes dogs in our campgrounds only. However, we do have some exclusion dates, please contact us for further details.

DUMP POINT Is located behind the Unisex toilets, please refer to park map. Make sure your canister lid is not near the dump point and please wash the unit after use and lower the lid.

GENERATORS No generators in the park at any time. No power cords across any roads. If you require power, please book a powered site.

JUMPING PILLOW is open at 9am till dusk daily. Will be closed if wet. No footwear to be worn on pillow. No glass, food, drinks, smoking or alcohol in and around pillow. Children under the age of 12 must always be supervised by an adult.

GAMES ROOM is open daily 8am - 10.30pm.

POOL is open at 9am till dusk daily in the summer months ONLY. No children under 12 can enter the pool area unless accompanied by an adult at all times. No diving, running or jumping. No glass, smoking or alcohol in and around the pool at any time.

FIRES when permitted, must be in approved containers, all fire drums must be 300ml above the ground and have high vertical sides. Fires must comply with current Park Requirements and C.F.A regulations always. **FIRES ARE ONLY ALLOWED IF NO TOTAL FIRE BAN** – check with reception. Fire must be always attended to, if left unattended we have the right dowse out with water and remove fire drum. When departing from the park, fires must not be left burning. Please do not empty fire drums – leave onsite, cold. No chainsaws, axes or tomahawks to split wood in park at any time, only bring wood into the park that has been cut and fits into the fire drum.

AMENITIES are open 24/7 for your convenience, no code or keys needed. Children must always be accompanied and supervised by an adult for their safety. We have 2-sided block of amenities. If one side is closed for cleaning the other side will always be open.

CAMP KITCHEN Is open daily. No smoking as it is a shared children area, (subject to health regulations) BBQ'S Free push button (cooking time is approximately 15 mins) Please respect others and give them a clean after using. No smoking near the bbq as it is a food area. If you are bringing your own BBQ, it must be placed on the grass area and not on cabin deck. No heat bead BBQ's allowed between 1 Dec –1 Apr as per CFA guidelines.

RUBBISH Rubbish bins are provided for your household rubbish. Please take home any hard rubbish, do not fill bins up or leave it beside bins, take it home. Do not move bins from area where they are located to your site, as they are for all guests to use.

CABINS Our cabins are supplied with a complimentary starter pack of dishwashing liquid, soap, toilet paper, tea and coffee. Replenishment of these items is the responsibility of the guest.

We reserve the right to refuse a booking at any time from any person reasonably believed to: • Not be the person named on the booking request • Not be the person named on the credit card or not be authorized to use the card • Not be able to pay for any charges • May cause damage to the property of the Park or other guests • May exhibit socially unacceptable behaviour • Be younger than 18 years and not accompanied by a responsible person over that age • Be concealing a dog or other un-authorized animals. We further reserve the right to eject guests from the park who are deemed by management to behaving in a socially unacceptable way; causing damage; disturbing other guests; using unacceptable language or otherwise breaking Park Rules. No refund will be given, and charges will apply for any damage caused.